

## Electronic Bill Payment

### What is Electronic Bill Payment?

Electronic Bill Payment (EBP) is a service that makes it simple and convenient to pay your monthly bills. All you have to do is verify that the amount you have been billed is correct and then schedule the payment via your personal computer. We'll do the rest!

### Why pay bills online?

Convenience, convenience, and convenience. Maine Solutions FCU EBP features allow you to schedule recurring payments, pay anyone anytime, stop sampling the taste of glue on those payment envelopes, cut down on trips to the post office and more! Did we mention it's convenient?

### When can I start?

You can start as soon as you have enrolled in Electronic Bill Payment via Digital or Mobile Banking after you have signed in with your individual user name and password. Follow the prompts .

### How do I schedule a bill for payment?

Bills are scheduled for payment on-line, at [www.mesolutionsfcu.org](http://www.mesolutionsfcu.org) or through our Mobile app. Once you've logged on, you simply enter the amount to be paid as well as the bill's due date.

The EBP service lets you schedule recurring payments such as mortgage and car payments, review bill payment history and maintain a payee database. Adding a new payee is simple, and payments to new payees can begin immediately. All of the EBP features help to simplify the process of paying bills.

### What account are the funds taken from?

Funds will be withdrawn from your Maine Solutions FCU Checking Account as your source for EBP payments.

### What does EBP cost?

The credit union's EBP service is FREE regardless of how many bills you pay. It seems that stopping by the post office to pick up stamps, sitting down to write a check for each bill and remembering to drop them in the mail doesn't always fit into our busy lives. EBP through your credit union eliminates the hassle.

### How can I be sure payments will be made on time?

We request that EBP users schedule bills for payment no less than 6 business days prior to the bill's due date. The payment will be sent immediately to ensure it's received on time. Payments may be scheduled as much as one year in advance of their payment date.